

STATE OF SOUTH CAROLINA

(Caption of Case)

255959  
BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

COVER LETTER

DOCKET  
NUMBER:

2615 - 12 - A

(Please type or print)

Submitted by: Talk America Services, LLC  
Address: 4001 North Rodney Parham Road  
Little Rock, AR 72212

SC Bar Number: \_\_\_\_\_  
Telephone: 407-740-3031  
Fax: 407-740-0613  
Other: \_\_\_\_\_  
Email: sthomas@tminc.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

**DOCKETING INFORMATION** (Check all that apply)

- ☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously
- ☒ Other: Authorized Utility Representative

**INDUSTRY (Check one)**

- ☐ Electric  
☐ Electric/Gas  
☐ Electric/Telecommunications  
☐ Electric/Water  
☐ Electric/Water/Telecom.  
☐ Electric/Water/Sewer  
☐ Gas  
☐ Railroad  
☐ Sewer  
☒ Telecommunications  
☐ Transportation  
☐ Water  
☐ Water/Sewer  
☐ Administrative Matter  
☐ Other:

**NATURE OF ACTION (Check all that Apply)**

- |                                                    |                                                            |                                                    |
|----------------------------------------------------|------------------------------------------------------------|----------------------------------------------------|
| <input type="checkbox"/> Affidavit                 | <input type="checkbox"/> Letter                            | <input type="checkbox"/> Request                   |
| <input type="checkbox"/> Agreement                 | <input type="checkbox"/> Memorandum                        | <input type="checkbox"/> Request for Certification |
| <input type="checkbox"/> Answer                    | <input type="checkbox"/> Motion                            | <input type="checkbox"/> Request for Investigation |
| <input type="checkbox"/> Appellate Review          | <input type="checkbox"/> Objection                         | <input type="checkbox"/> Resale Agreement          |
| <input type="checkbox"/> Application               | <input type="checkbox"/> Petition                          | <input type="checkbox"/> Resale Amendment          |
| <input type="checkbox"/> Brief                     | <input type="checkbox"/> Petition for Reconsideration      | <input type="checkbox"/> Reservation Letter        |
| <input type="checkbox"/> Certificate               | <input type="checkbox"/> Petition for Rulemaking           | <input type="checkbox"/> Response                  |
| <input type="checkbox"/> Comments                  | <input type="checkbox"/> Petition for Rule to Show Cause   | <input type="checkbox"/> Response to Discovery     |
| <input type="checkbox"/> Complaint                 | <input type="checkbox"/> Petition to Intervene             | <input type="checkbox"/> Return to Petition        |
| <input type="checkbox"/> Consent Order             | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation               |
| <input type="checkbox"/> Discovery                 | <input type="checkbox"/> Prefiled Testimony                | <input type="checkbox"/> Subpoena                  |
| <input type="checkbox"/> Exhibit                   | <input type="checkbox"/> Promotion                         | <input type="checkbox"/> Tariff                    |
| <input type="checkbox"/> Expedited Consideration   | <input type="checkbox"/> Proposed Order                    | <input type="checkbox"/> Other:                    |
| <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest                           |                                                    |
| <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit             |                                                    |
| <input type="checkbox"/> Late-Filed Exhibit        | <input checked="" type="checkbox"/> Report                 |                                                    |



2600 Maitland Center Pkwy.  
Suite 300  
Maitland, FL 32751  
P.O. Drawer 200  
Winter Park, FL  
32790-0200  
Tel: 407-740-8575  
Fax: 407-740-0613  
www.tminc.com

March 30, 2015  
Via Overnight Delivery

Clerk's Office  
South Carolina Public Service Commission  
101 Executive Center Dr.  
Columbia, SC 29210

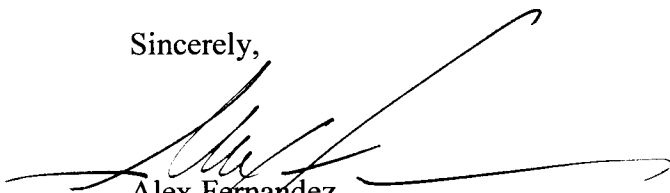
RE: Talk America Services, LLC  
SC Authorized Utility Representative

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative , filed on behalf of Talk America Services, LLC. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,



Alex Fernandez  
Compliance Reporting Specialist

cc: Samantha Young - Talk America Services, LLC  
file: Talk America Services, LLC - Reporting - South Carolina

AF/ca

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☒ IXC    ☒ CLEC    ☐ ILEC    ☐ Wireless

## CERTIFICATED COMPANY INFORMATION

Talk America Services, LLC	
Company Name	501-748-5542
Db/a/fka	Telephone #
4001 North Rodney Parham Road	
Mailing Address	
Little Rock, AR 72212	
City, State, Zip Code	
4001 North Rodney Parham Road	
Business Location	
Little Rock, AR 72212	
City, State, Zip Code	County

## REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System
Mailing Address: 2 Office Park Court, Suite 103
City, State, Zip Code: Columbia, SC 29223

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

James Severance		
A.	<b>General Manager</b> (Include Address if different than above)	
	804-422-4729 / 330-425-0881 / James.severance@windstream.com	
	Telephone Number / Facsimile Number / E-mail Address	
James Severance		
B.	<b>Customer Relations/Complaints Representative</b> (Include Address if different than above)	
	804-422-4729 / 330-425-0881 / James.severance@windstream.com	
	Telephone Number / Facsimile Number / E-mail Address	
Sharon Thomas		
C1.	<b>Customer Relations/Complaints Representative for Escalated Complaints</b> (Include Address if different than above)	
	407-740-3031 / 407-740-0613 / sthomas@tminc.com	
	Telephone Number / Facsimile Number / E-mail Address	
(855) 546-5000		
C2.	<b>Customer Contact</b> (Toll Free Number)	
James Severance		
D.	<b>Engineering Operations</b> (Include address if different than above)	
	804-422-4729 / 330-425-0881 / James.severance@windstream.com	
	Telephone Number / Facsimile Number / E-mail Address	
James Severance		
E.	<b>Test and Repair</b> (Include address if different than above)	
	804-422-4729 / 330-425-0881 / James.severance@windstream.com	
	Telephone Number / Facsimile Number / E-mail Address	
James Severanc		
F.	<b>Emergencies</b> (During Non-Office Hours)	
	804-422-4729 / 330-425-0881 / James.severance@windstream.com	
	Telephone Number / Facsimile Number / E-mail Address	

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

	Sharon Thomas	Regulatory Consultant
G.	<b>Regulatory Officer</b> (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-3031	/ 407-740-0613 / sthomas@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Alex Fernandez	Compliance Reporting Specialist
H.	<b>Annual Report Mailings</b> (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	407-740-0613 afernandez@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Alex Fernandez	
I.	<b>Dual Party Mailings</b> (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / afernandez@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Alex Fernandez	Compliance Reporting Specialist
J.	<b>Interim LEC Fund Mailings</b> (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / afernandez@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Alex Fernandez	Compliance Reporting Specialist
K.	<b>Universal Service Fund Mailings</b> (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / afernandez@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Alex Fernandez	Compliance Reporting Specialist
L.	<b>Gross Receipts Mailings</b> (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / afernandez@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Alex Fernandez	Compliance Reporting Specialist
M.	<b>Lifeline Mailings</b> (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / afernandez@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address

**This form was completed by** TECHNOLOGIES MANAGEMENT INC.  
AS ATTORNEY-IN-FACT  
BY SHARON THOMAS, CONSULTANT

**Title**

**Signature**

**Date**

RETURN COMPLETED FORM TO: Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

**And**

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201